

PMAANZ
MISSION STATEMENT

“ PMAANZ promotes excellence in
practice management in the health sector ”



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TO WHOM IT MAY CONCERN

We are a professional body of Practice Managers & Administrators, we work in the health industry within specialist & general practice settings. Our organization is charged with assisting its members to undertake useful professional development and to this end we arrange annual seminars.

In August 2011 we invited Jim Huse of Huse Hill Associates to undertake a presentation on time management & practical tips when using Microsoft Outlook.

Jim researched our education needs and desired outcomes and therefore delivered an extremely effective, interactive package that gave participants the confidence to learn and grow.

All of those attending gave Jim a high, 100%, rating of the knowledge he imparted and his ability to make the new information easy to understand for all skill levels. There were many “*light bulb*” moments when attendees understood a new skill that would help them each and every working day.

Attendees would have happily extended his session had time permitted, *Jim left us wanting more*, something our organization hopes to accommodate at a future date.

There is always new things to be learnt & Jim manages to make this process enjoyable & rewarding.

Linda Whickman
PMAANZ Auckland Branch Committee Member